

Withdrawal from the contract

Withdraw from the contract concluded with the Seller:
PUELLAvone, s.r.o., Rovníková 1457/7, 04012 Košice,



COMPANY ID: 53991893, VAT ID: 212154266

Buyer:

Full name, title:.....

Residential address:.....

Phone number:.....

E-mail:.....

Number of the issued invoice for the order:.....

Number of the order:.....

Date of purchase:.....

Reason for returning goods:

* circle correctly, in or fill in

* Completing this point is not mandatory unless 14 days from receiving the order have expired, but it will help us improve or prevent future similar cases.

- The product is non-functional
- The product does not suit me
- The goods do not correspond to the description in this point:.....
- Other reason:.....

The purchase price is to be returned:

*circle correctly, in or fill in

By non-cash bank transfer to Buyer's bank account number:

Bank account number:

Or

Through the GoPay payment gateway:

The money will be refunded to the account or card that was used to make the payment for the order.

Date

Buyer's signature

.....

.....

You have the right to withdraw from this contract without giving a reason within 14 days. The period for withdrawing from the contract expires 14 days from the day You or a third party authorised by you, except the carrier, take delivery of the goods.

When exercising the right to withdraw from the contract, inform us of your decision to withdraw from this contract with a clear statement by e-mail communication with the attachment of a completed and signed form. You can use this sample withdrawal form for this purpose. The deadline for withdrawal from the contract is preserved if you submit a written notice of the exercise of the right to withdraw from the contract no later than the last day of the deadline for postal transport or if you send a written notice of the exercise of the right to withdraw from the contract no later than the last day of the deadline to the e-mail address: support@PUELLAscents.com

After withdrawing from the contract, we will return all payments you made in connection with the conclusion of the contract, especially the purchase price, including the costs of delivering the goods to you. This does not apply to additional costs if you have chosen a different type of delivery than our cheapest standard delivery method. Payments will be returned to you without undue delay, at the latest, within 14 days from the day we receive your notice of withdrawal from this contract. Their payment will be made the same way you used for your payment if you did not expressly agree to another payment method without charging any additional fees.

Payment for the purchased goods will be paid to you only after the returned goods have been delivered back to our address or upon presentation of a document proving the return of the goods, whichever occurs first.